# MINUTES OF THE MEETING OF COMPLAINT REDRESSAL COMMITTEE HELD ON DATED 11.01.2022.

A meeting of Complaint Redressal Committee was on 11-01-2021 under the Chairmanship of Mr.Amjad Ali Abro, Project Director, SCARP Khairpur. The complaints were received by the committee against quotations called by Executive Engineer, Drainage Division, Khairpur vide his advertisement No.SKP/G-148/1149, Dated:20.10.2021. Three (03) complaints were received from the following contractors.

- 1. M/S Din Muhammad Enterprises Builders.
- 2. M/S Muhib Ali Sadhayo.
- 3. M/S Ahsan Ali Jamali.

Meeting started with the name of Almighty Allah and participants as per attendance sheet attached attended the meeting. Notices were issued to the complainants by the Chairman Complaint Redressal Committee in black & white and also they were reminded by phone through their mobile numbers. Detailed proceedings of the Complaint Redressal Committee are given as under:-

## 1. M/S Din Muhammad Enterprises Builders

A person namely Mr. Gul Hassan appeared before the committee and claimed to be authorized agent of Mr. Din Muhammad. Mr. Gul Hassan refused to provide authority issued by proprietor in his name and also refused to sign attendance sheet. He also used harsh and un parliamentary language hence committee decided not to entertain Mr. Gul Hassan due to non submission of authority and not signing the attendance sheet.

The Executive Engineer, Drainage Division, Khairpur was available and he informed the committee that during the tendering process another person namely Bashir Ahmed S/0 Ali Bux attended the tendering process on behalf of M/S Din Muhammad. Executive Engineer also submitted the authority letter issued in the name of Mr. Bashir Ahmed. His signatures were also available on the attendance sheet prepared during tendering process. Further Executive Engineer informed that the rates quoted by M/S Din Muhammad have been entertained by procurement committee and submitted to Project Director for necessary approval from competent authority. Hence there was no reason for Mr. Din Muhammad to submit complaint against tendering process. It was also pointed out by Executive Engineer, Drainage Division, Khairpur that the signatures on complaint received do not match with the signature of M/S Din Muhammad or his representative Ms. Bashir Ahmed hence complaint has no legal value.

The point of view of Executive Engineer, Drainage Division, Khairpur was accepted after verification of above stated documents and complaint was filed.

#### 2. M/S Muhib Ali Sadhayo

No representative of M/S Muhib Ali Sadhayo appeared before the committee. The Executive Engineer, Drainage Division, Khairpur informed that also during the tendering process, no representative of M/S Muhib Ali Sadhayo was present. A sealed envelope was received in the office

of the Executive Engineer, Drainage Division, Khairpur from M/S Muhib Ali Sadhayo which was put into tendering box. When procurement committee opened the envelope by Procurement Committee, only photocopies of PEC certificate, SRB certificate and FBR certificate along with photocopies of call deposit and pay order were found in the envelope. In observe of rates quoted by the contractor, original call deposit amounting to Rs.300,000 and original pay order, it was not possible for Procurement Committee to entertain M/S Muhib Ali Sadhayo. The Chairman Redressal Committee accepted the point of view of Executive Engineer, Drainage Division, Khairpur and rejected the complaint of M/S Muhib Ali Sadhayo.

## 1. M/S Ahsan Ali Jamali

No representative of Mr. Ahsan Ali Jamali appeared before the committee. The Executive Engineer, Drainage Division, Khairpur informed that during the tendering process Mr. Ahsan Ali Jamali or his representative did not participated. A sealed envelope through mail was received in the name of M/S Ahsan Ali Jamali. The envelope was put into tendering box and when Procurement Committee opened the envelope only photocopy of Call Deposit and unsigned and unfilled copy of schedule of Rates were found inside the envelope. The Procurement Committee decided not to entertain M/S Ahsan Ali Jamali due to non availability of original call deposit, tender fee and unfilled & unsigned schedule B of rates.

The Complaint Redressal Committee after verification of record submitted by the Executive Engineer, Drainage Division, Khairpur accepted the point of view of Procurement Committee and complaint of M/S Ahsan Ali Jamali was filed.

# **Decision of CRC:-**

In view of above, the committee unanimously decided that the Procurement Process adopted by Procurement Committee Drainage Division, Khairpur is in accordance with SPPRA Rules and complaints are baseless and without any proof. Therefore, the complaints are rejected / dismissed accordingly and Procurement Committee is allowed to complete the tendering process.

(Muhammad Ismail Samtio)
Divisional Accounts Officer
(Member / Representative of AG Sindh)

(Rana Mumtaz Ahmed)
Consultant G-3
(Independent Memeber)

There are

(AMJAĎ ALI ABRO)
Project Director/Chairman
Of CRC SCARP Khairpur