



**OFFICE OF THE ADDL. INSPECTOR GENERAL OF POLICE,  
ESTABLISHMENT SINDH, KARACHI**

**No.DIGP/TR/(L&T)/ACCTT/783-84 /2023, Karachi, dated. 22.5.2023.**

The Manager (Assessment)  
Sindh Public Procurement Regulatory Authority  
Government of Sindh.

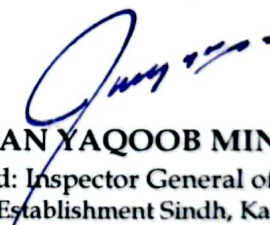
**SUBJECT: - GRIEVANCES LETTER REGARDING PROCUREMENT OF SERVICES FOR POLYCARBONATE DRIVING LICENSE CARDS PRINTING USING LASER ENGRAVER FOR DRIVING LICENSE BRANCHES SINDH.**

It is inform to you that, the M/s SBF Card Solution and M/s Imagyn Technologies has submitted their Grievance applications (Copy Enclosed) to the Redressal and Grievances and Settlement Dispute Committee in connection with tender process for procurement of Services for polycarbonate driving license card printing using laser engraver for driving license branches Sindh.

2. The Grievances of above said firms have been rejected by Redressal of Grievances & Settlement of Dispute Committee. The minutes of the meeting of Committee was held on dated:18-05-2023, are enclosed herewith for your information.

DA  
29.5.23.

Encl: 08 leaves

  
(IMRAN YAQOOB MINHAS) PSP,  
Add: Inspector General of Police,  
Establishment Sindh, Karachi.  
(Chairman CRC)

Copy forwarded to the Deputy Inspector General of Police Traffic (L&T) Sindh, Karachi, for kind information please.

SPPRA INWARD DIARY  
NO: 5635  
DATED 29-05-23

Ph.  
Pick-up for  
posting on SPPRA  
website. A 3/5  
ADP/21

**MINUTES OF THE MEETING OF REDRESSAL OF GRIEVANCES & SETTLEMENT OF DISPUTES COMMITTEE UNDER THE CHAIRMANSHIP OF ADDITIONAL INSPECTOR GENERAL OF POLICE .**

The Redressal of Grievances & Settlement of Disputes Committee constituted against Procurement of Services for Polycarbonate Driving License Cards printing using Laser Engraver for Driving License Branches of Sindh for the financial year 2022-23, vide Order No. G-1/775/2023/Karachi, Dated: 26.01.2023, in-accordance to the Rule 31 of SPP Rules, 2010 (Amended-2019)

2/- The Committee meeting was held on 18-05-2023 in the office of the Addl: IGP/CTD Sindh, Karachi. The following officers attended the meeting:-

1. Imran Yaqoob Minhas, PSP, Addl.IGP Estt. Sindh. (Chairman)
2. Aftab Ahmed, Addl. Accounts Officer,AG Sindh. (Member)
3. Imdad Ali Mahesar, XEN, Works & Services Deptt. Sindh (Member)

3/- The bidder M/S SBF Card Solution, filed their grievances against successful bidder M/s A Hamson Pvt Ltd whose bid was accepted as joint venture. The representative of said firm was also present in the meeting and was given opportunity to explain about their Grievances before the committee he was heard in person and in detail. The representative of the firm raised following points:-

1. M/S A Hamson Pvt. Ltd has no experience nor fulfills the laid down criteria of specifications and qualifications as per bid document.
2. No provision of joint venture but evaluation committee has considered two bidders as one to qualify them at technical stage.
3. M/S Kamera Kraft Data Card Networks is a sole proprietor who has attached himself with Ms A Hamson Pvt Ltd to qualify the criteria.
4. The technical evaluation committee has erroneously overlooked the fact that both the company & firms i.e Ms A Hamson Pvt Ltd & Ms Kamera Kraft Data Card Networks were otherwise not qualifying as alone bidder. They have been amalgamated unlawfully for the purpose of winning this bid against the scheme of procurement as laid down in the bidding document.
5. During the meeting the representative raised the point that the financial capability of the successful bidder partner does not meet the tender criteria/requirements.

4/- The Grievance Committee discussed the matter thoroughly & checked the relevant record specifically Bid Document, Technical Evaluation Report, Bidder Qualification Report, Relevant Experience, and Financial Capability of the successful bidder, hence observed that:

- i) Since its a Joint Venture. Though, M/S A. Hamson Pvt Ltd. has no experience in relevant field but M/S Camera Kraft Data Card Networks (participated as joint venture) has wide experience in relevant field.
- ii) That the Bid Document under Mandatory Requirement at Sr.2 clarifies that the Joint Bid can be entertained.
- iii) That Ms Hamson in Joint Venture with Ms. Kamera Kraft has fulfilled all the requirements and furnished documentation required under Bid Document that successfully qualified the evaluation criteria.
- iv) That no error or favor to any bidder was made but the entire process merits the evaluation.

- v) Representative of M/S SBF Card Solution also raised a question related to the financial capability of the successful bidder partner. The analysis of M/S Kamera Kraft's relevant experience & financial capabilities produced by the Secretary Procurement Committee before the Committee, was also found upto the mark & merit of Procurement Criteria.

5/- That another unsuccessful bidder M/S Imagyn Technologies, filed their grievances against the rejection of their bid. The representative of said firm was also present in the meeting and was given opportunity to explain about their Grievances before the committee he was heard in person and in detail. The representative of the firm raised following points:-

- i) Tender Evaluation Criteria mentioned in Tender Documents supports the existing Vendor, hence not suitable for other Vendors.


6/- The Grievance Committee discussed the matter thoroughly & checked the relevant record specifically Bid Document, Evaluation Criteria, and Technical Evaluation Report, hence observed that:

- i) The Tender Evaluation Criteria under Bid Document is general, does not support to existing firm, as two firms qualified the technical evaluation and existing firm lost the tender in financial evaluation. That, M/S Imagyn Technologies has been disqualified at the phase of technical evaluation due to in complete mandatory requirements and submission of in complete profile for evaluation.

7/- After detailed discussion the committee unanimously decided to not consider the grievances of above mentioned both firms on the basis of clarification submitted by the secretary of Procurement Committee. Thereafter the meeting ended with vote of thanks by the chairman.



**(AFTAB AHMED)**  
Assistant Accounts Officer,  
office of AG Sindh,  
Karachi  
**(Member)**



**(IMRAN YAQOOB MINHAS), PSP**  
Additional Inspector General of Police,  
Establishment Sindh, Karachi.  
**(Chairman)**






**(Imdad Ali Mahesar)**  
Executive Engineer,  
Works & Services Deptt.  
Govt. of Sindh  
**(Member)**

**MEETING OF REDRESSAL OF GRIEVANCES AND SETTLEMENT DISPUTE COMMITTEE IN  
CONNECTION WITH PROVISION OF SERVICES FOR POLYCARBONATE DRIVING LICENSE CARD  
PRINTING USING LASER ENGRAVER FOR THE FINANCIAL YEAR 2022-23.**

**ATTENDANCE SHEET**



**Dated 18.05.2023**

S. No	NAME AND DESIGNATION OF OFFICER	TASK ON COMMITTEE	SIGNATURE OF OFFICER
1	(IMRAN YAQOUB MINHAS) PSP ADDL: IGP ESTABLISHMENT SINDH KARACHI	CHAIRMAN (Redressal of Grievances & Settlement Dispute Committee)	
2	AFTAB AHMED AAO	REP. OF AG SINDH. (MEMBER) (Redressal of Grievances & Settlement Dispute Committee)	
3	Imdad Ali Mahesar (X.E.N) WORKS DEPT	REP. WORKS AND SERVICES DEPTT. (Member) (Redressal of Grievances & Settlement Dispute Committee)	

**MEETING OF REDRESSAL OF GRIEVANCES AND SETTLEMENT DISPUTE COMMITTEE IN CONNECTION WITH PROVISION OF SERVICES FOR POLYCARBONATE DRIVING LICENSE CARD PRINTING USING LASER ENGRAVER FOR THE FINANCIAL YEAR 2022-23.**

**ATTENDANCE SHEET FOR VENDORS**

**Dated 18.05.2023**

S. No	NAME OF FIRMS	SIGNATURE WITH DESIGNATION
1	M/S SBF Card Solution Private Limited	 03009249763 CEO
2	M/S Imagyn Technologies Private Limited	 SYED WAQAR AKHTAR Mobile # 03002217008