



**MINUTES OF THE COMPLAINT REDRESSAL COMMITTEE (CRC)**  
**HELD ON 14-03-2023 REGARDING COMPLAINT MADE BY**  
**M/S MUZAFAR HUSSAIN & BROTHERS GOVERNMENT CONTRACTORS**

The meeting of Complaint Redressal Committee (CRC) was held on 14-03-2023, in terms of Rule No: 31 of SPPRA Rules 2010 (Amended to date) in order to redress the grievances of **M/S. Muzafar Hussain & Brothers**, Government Contractor regarding tenders invited for procurement of different work in office of the Executive Engineer Provincial Highway Division Khairpur NIT No: TC/G-55/ 1640 Dated: 28-12-2022

The following members attended the meeting:-

1	Superintending Engineer Provincial Highway Circle Sukkur	Chairman
2	District Accounts Officer Sukkur	Member
3	Executive Engineer Barrage Division Sukkur	Member
4	Executive Engineer Provincial Highway Division Khairpur	Executive Engineer Chairman Procurement Committee
5	Mr. Aamir Khan Sadhoyo of representative M/S. Muzafar Hussain & Brothers	Representative

**COMPLAINT REDRESSAL COMMITTEE PROCEEDINGS:**

The Meeting started with the name of Almighty Allah. The Superintending Engineer Provincial Highway Circle Sukkur / Chairman Complaint Redressal Committee (CRC) welcomed all the participants for attending the Meeting and narrated that the Meeting was conveyed in terms of Rule No: 31 of SPPRA Rules 2010 (Amended to date). The participants were informed that **M/S. Muzafar Hussain & Brothers**, has lodged complaint for redressal of their grievances regarding tenders invited by the Executive Engineer Provincial Highway Division Khairpur vide NIT No: TC/G-55/ 1640 Dated 28-12-2022. The chairman asked the complainant to present their case version on the instant NIT before the committee.

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VERSION OF THE COMPLAINANT MENTIONED IN THE COMPLAINT:-

irregularities:-

The Executive Engineer Provincial Highway Division Khairpur has committed the following

- i That I had offered the bid with Lowest / Below rates and according to SPP Rules the work must have been awarded to me, but the XEN dishonestly did not even show the name of the firm of undersigned in the BER and recommended the work to some other bidders who quoted higher / above rates which is clear violation of SPP Rules and Regulations.
- ii That neither the XEN issued Qualification or Disqualification letter to my firm nor as the case of **MIS-PROCUREMENT** by managing fake bogus (financial opening) which is clear violation of SPP Rules 2010.
- iii So NIT may kindly be canceled and recall.

PROCURING AGENCY'S VERSION:-

Mr. Zain-ul-abdin Morio Executive Engineer Provincial Highway Division Khairpur / Chairman Procurement Committee replied as under:-

- 1) The bidding process was completed in a transparent manner and works were awarded to the successful bidders in terms & conditions of NIT and bidding documents
- 2) The complainant was well informed about rejection of Bid as the Bid of the Complainant was rejected before all bidders.
- 3) On the behalf of the contractors his representative appeared before Procuring Committee but he failed to provide any authority letter, therefore Procuring Committee.
- 4) According to illegibility / mandatory criteria (v) that Annual audited reports of last three years from (ICAP) registered audit firm. Audit report issued others than (ICAP) registered audit firm will not be accepted. But contractor failed to provide audit report of three years.
- 5) According to condition No. xi each page of technical proposal must be numbered and attested by the owner of firm of company alongwith stamp, but contractor did not signed Technical Proposal
- 6) Fresh affidavit with effect all documents particulars / machinery information furnished are true and correct. In case of Bogus / Tempered of false information / certificates provide by the company / firm shall be liable to be black listed at any stage. But contractor failed to provide.
- 7) undertaking on stamp paper that firm is not involved in any kind of litigation with, any departmental rift, abandoned or unnecessary delay in completion of any work, contractor failed to provide required documents.

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- 8) According to illegibility / mandatory criteria (ii) that at least 03 works having same specifications and nature having equal or more cost OR quantum (in terms of quantities) completed during past three years duly supported with completion certificate, certified copies of Detailed Working Estimate and SPPRA ID's showing Bid evaluation report. But contractor failed to provide work order of same nature / amount.

DECISION OF COMPLAINANT REDRESSAL COMMITTEE (CRC):-


After hearing the both parties in depth, going through the relevant rules, grievance of the Complainant, it is unanimously decided that the complainant failed to fulfill the terms & conditions of the procurement agency in this NIT, hence the complaint stands dismissed.

The meeting ended with a vote of thanks from the Chair.

  
District Accounts Officer  
Sukkur

(Member CRC)

*Beary & Noni Pechi*  
*Member*

  
Superintending Engineer  
Provincial Highway Circle  
Sukkur  
(Chairman CRC)

  
Executive Engineer  
Barrage Division  
Sukkur  
(Member CRC)