



**OFFICE OF THE DIRECTOR GENERAL/
CHAIRMAN C.R.C
KARACHI DEVELOPMENT AUTHORITY**

Syed Muhammad Ali Shah

Room No.101, 1st floor, Civic Centre, Gulshan-e-Iqbal, Karachi.
Phone: 021-99232401-05

NO. PS/DG/KDA/2022/496

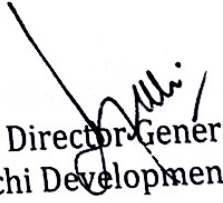
DATE: 06/12/22

To,
Nusrat Kaleem,
Manager Claim (Health Department)
UBL Insurer Limited.

**Subject: HEALTH INSURANCE POLICY FOR KARACHI DEVELOPMENT
AUTHORITY EMPLOYEES AND THEIR ENTITLED FAMILY
MEMBERS**

Enclosed herewith the minutes of Complaint Redressal Committee meeting held on 28th Nov, 2022 at 11:00 AM, wherein it was decided that the complaint does not sustain further.

This is for your information.


Director General,
Karachi Development Authority

Copy for information

1. Managing Director SPPRA, Sindh
2. CRC Committee Members

RA
8.12.22

~~Ph,~~
Hoist on
SPPRA
website.
AD/C-1
05/12

SPPRA INWARD DIARY
NO: 1286
DATED: 07-12-22



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Iqbal, Karachi.

Room No.101, 1st floor, Civic Centre, Gulshan-e-

Phone: 021-99232401-05

NO. PS/DG/KDA/2022/495

DATE: 02/12/2022

**MINUTES OF MEETING OF COMPLAINT REDRESSAL COMMITTEE HELD
ON 28-11-2022**

Meeting of Complaint Redressal Committee (C.R.C) was held on 28-11-2022 at 11:00 AM to resolve the complaint in respect of NIT No. KDA/ADVT-19/22 under the Chairmanship of Syed Muhammad Ali Shah, Director General, KDA/ Chairman C.R.C.

Following Officers attended the meeting:

1. Syed Muhammad Ali Shah
2. Abdul Rehman Sindhi Mari
3. Muhammad Akram Rajput

Director General, KDA/ Chairman C.R.C
Deputy Secretary Health Department,
GoS/Member C.R.C
Accounts Officer, A.G Sindh/Member, C.R.C.

Complainant:

M/s. UBL Insurers Limited

Discussion

Opening the discussion, the Chairman informed that one (01) complaint in respect of the services referred above has been received in his office.

The Chair sought clarification from the Chairman Procurement Committee; and it has been informed by the Chairman Procurement Committee that the complainant did not purchase the tender document from the Office of Chairman Procurement Committee nor participated in the bidding process. Moreover, the CRC meeting was convened on dated 28th Nov, 2022 at 11:00 AM in the office of the Chairman Complaint Redressal Committee/ Director General, KDA in order to resolve the issue wherein he failed to attend the meeting on given date & time.

Decision

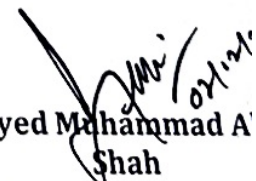
It was decided that the action of Procurement Committee is according to set procedure & law and complaint does not sustain as the complainant did not participate in the bidding process. Hence, Procurement Committee is allowed to proceed further into the matter and complete the process accordingly.


Muhammad Akram Rajput

Accounts Officer AG Sindh,
Member CRC


Abdul Rehman Sindhi Mari

Deputy Secy, Health Depatt, GoS
Member CRC


Syed Muhammad A
Shah
Director General, K
Chairman CRC

Copy for information

1. Procurement Committee, KDA.
2. Office copy.