



**The Karachi Institute of Biotechnology
& Genetic Engineering (KIBGE)**

UNIVERSITY OF KARACHI

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Ref. No. KIBGE/DG/AA-043/31/05/2022

The Director
Sindh Public Procurement Regularity Authority
Government of Sindh
Block No. 8 Sindh Secretariat 4-B,
Karachi

Subject: Minutes of the Meeting of the Complaint Redressal Committee KIBGE
NTF ID: T00822-21-0002
Tender Title: Provision & Service Level Agreement (SLA) of Internet Bandwidth and Provision of Office 365 Licenses at KIBGE.

Enclosed herewith please find minutes of the meeting of the Complaint Redressal Committee, KIBGE held on May 30, 2022 for information and record.

Sincerely,

21052022
Abid Azhar, Ph. D. (ANU-Canberra), D.Sc.
Meritorious Professor & Director General

May 31, 2022

SPPRA INWARD DIARY
NO: 4387
DATED: 31-05-2022

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DD/C*

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Host on SPPRA
Website
AD/C
31/5*



**The Karachi Institute of Biotechnology
and Genetic Engineering (KIBGE)
University of Karachi**

Karachi-75270, Pakistan



Tel: +9221-99261180-1

Date: May 30, 2022

Minutes of the meeting of the Complaint Redressal Committee, KIBGE

Tender Title: **Provision & Services Level Agreement (SLA) of Internet Bandwidth and Provision of Office 365 licenses at KIBGE.**

Tender No.: **KIBGE/002/2022, PPMS ID: T00822-21-0002 dated April 25, 2022**

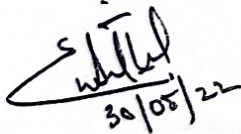
A meeting of the Complaint Redressal Committee (CRC) of The Karachi Institute of Biotechnology and Genetic Engineering (KIBGE), University of Karachi was held on **May 30, 2022, at 11:00 am** in the Conference Room of the institute.

Following members attended the meeting:

- 1) Prof. Dr. Abid Azhar, Director General, KIBGE, Convenor, CRC.
- 2) Mr. Muhammad Usman, Account Officer CAA-1, Accountant General, Sindh (Representative of Accountant General, Sindh) Member, CRC.
- 3) Mr. Saad Ahmed, Business Development Manager-Technical Sales, National Center for Cyber Security NED University of Engineering and Technology, Karachi, (An Independent Professional) Member CRC.
- 4) Representative of M/s Pakistan Telecommunication Company limited (PTCL), Complainant.

The meeting commenced with the recitation from the Holy Qur'an.

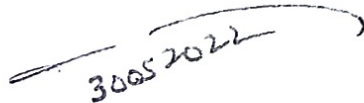
The Complaint Redressal Committee (CRC) discussed and addressed the issues raised in the grievance letter in front of the representative of PTCL. The CRC has taken care of the points raised by complainant and concluded that since M/s. Global Connect Synergy (GCS) is fulfilling the mandatory bidder criteria of KIBGE Tender No. **KIBGE/002/2022** as per SPPRA Rules. CRC upholds the decision of the Procurement Committee to award tender to the lowest bidder M/s. Global Connect Synergy (GCS).


30/05/22

Mr. Saad Ahmed
Business Dev. Manager - Technical Sales,
National Center for Cyber Security, NED UET
Member, Complaint Redressal Committee


30/5/22

Mr. Muhammad Usman
Account Officer CAA-1, Accountant
General, Sindh.
Member, Complaint Redressal Commi


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Abid Azhar, Ph.D. (ANU-Canberra), D.Sc.
Meritorious Professor & Director General
Convenor, Complaint Redressal Committee