

GOVERNMENT OF SINDH LIVESTOCK AND FISHERIES DEPARTMENT

Karachi, date: 14th December, 2021

Mr. Lt. Col. (R) Tariq Mustafa, Managing Director M/S Mustafa Brothers, 186-D. Peoples Colony No.1 Faisalabad.

Mr. Ghulam Nasir, Representative M/S Decent Parma, 14- Aalishan Plaza, Shamsabad, Murree Road, Rawalpindi-Pakistan.

SUBJECT:

MINUTES OF THE COMPLAINT REDRESSAL COMMITTEE MEETING HELD ON 13TH DECEMBER, 2021 TO DISCUSS PRE-QUALIFICATION OF MANUFACTURERS/IMPORTERS OF VETERINARY MEDICINES, VACCINES AND VETERINARY INSTRUMENTS WITH THE DIRECTORATE OF ANIMAL HUSBANDRY_SINDH, HYDERABAD AND REQUEST FOR PRE-QUALIFICATION OF FIRM AS A MANUFACTURER FOR SUPPLY OF MEDICINES FOR THE YEAR 2021-22.

I am directed to refer to the subject noted above and to enclose herewith a copy of Minutes of the Complaint Redressal Committee meeting held on 13th December, 2021 in the Committee Room of this department under the Chairmanship of Secretary, Livestock & Fisheries Department.

This for favour of information.

20/12

(ADAM NABI KHOSQ) (SECTION OFFICER (GENERAL

CC to:

The Managing Director, Sindh Public Procurement Regulatory Authority, Karachi.

- 2. The Director General Livestock Sindh, Hyderabad.
- 3. The Director, Animal Husbandry Sindh, Hyderabad.
- 4. PS to Secretary, Livestock & Fisheries Department, Government of Sindh, Karachi.
- 5. Master File.

SPPRATINWART DIARY NO: 1836 DATED : 20/19/2/





GOVERNMENT OF SINDH LIVESTOCK AND FISHERIES DEPARTMENT

MINUTES OF THE COMPLIANT REDRESSAL COMMITTEE (CRC) MEETING UNDER THE CHAIRMANSHIP OF SECRETARY LIVESTOCK AND FISHERIES DEPARTMENT HELD ON 13-12-2021.

(List of Participants attached)

A meeting of complaint Redressal Committee was held under the chairmanship of Secretary Livestock & Fisheries Department to discuss two complaints filed by:

- a. M/S Mustafa Brothers (importer of Veterinary Medicines and Vaccine).
- b. M/S Decent Pharma (Manufacturer of Veterinary Medicines).

The complainant logged compliant against the prequalification of Manufacturers / Importers of Veterinary Medicines, Vaccine and Veterinary Instruments initiated by Directorate Animals Husbandry Sindh, Hyderabad.

2. The Secretary Livestock & Fisheries Department, Chairman Complaint Redressal Committee welcomed the participants including complainants Mr. Lt. Col. (R) Tariq Mustafa Managing Director (MD) M/S Mustafa Brothers and Mr. Ghulam Nasir, Representative of Decent Pharma (PVT) Ltd. Islamabad, and informed them that CRC be conducted in complain on specific format supported with proofs on which the firm aggrieved and forum decided to hear both two complaints separately, hence first chance was given to M/S Mustafa Brothers.

A. M/S MUSTAFA BROTHERS

- 3. The complainant informed the forum that his firm has been disqualified for no valid cGMP Certificate. They provided 7 different cGMP Certificates which are attached with file submitted at the time of document submission. Moreover at the time of registration with DRAP they have submitted all valid Certificates to DRAP in 2004.
- 4. The CRC examined the documents & found them to be invalid the complainant replied that the current produced documents are invalid whereas the original sources i.e. Manufacturers certificates are valid because they are operating in Europe and Russia. Without these certificate they cannot do business / production. Unfortunately we could not produce the same on time. He requested that if forum allow us some time we can produce valid certificates.
- 5. The chair then, invited chairman procurement committee to defend his decision. He informed that as per tender document, we need valid cGMP as mandatory criteria in case of importer and the same may be produced from original source i.e. manufacturer. The firm failed to

produce the same. However the firm provided cGMP which is not issued by concerned authority hence invalid.

- 6. Dr. Abdul Qadir Junejo, an Independent professional member stated that M/S Mustafa Brothers, is a good Professional firm and supplying the vaccine to the Department since many years. But pre-qualification process need valid documents which the Firm has failed to provide. Hence as per SPPRA rules procurement committee has made the right decision.
- 7. Mr. Muhammad Asif Khan, Accounts Officer, Pepresentative of Account General Sindh stated to the forum that the request for additional time at this stage may not be considered because other dis-qualified firms may claim the same.
- 8. In view of above complaint Redressal Committee unanimously decided that:
 - i. The complainant failed to prove his claim for providing cGMP
 - ii. The Complaint was not found to be on merit hence it was decided to be rejected.

B. M/S DECENT PHARMA

- 9. The complainant informed the forum that his firm has been disqualified for no valid cGMP Certificate. We have provided inspection report of Drug Regulatory Authority of Pakistan (DRAP). The inspection was conducted on 30-09-2021 and the firm is maintaining its GMP compliance upto satisfactory level but DRAP has not yet issued certificate due to COVID-19. The firm has paid all the challans.
- The chair then, invited chairman procurement committee to defend his decision. He informed that as per tender document we need cGMP as mandatory criteria whereas the Firm only provided inspection report conducted by panel of experts of DRAP which we carried out on 30th September 2019. Since then the certificate has not been issued due to observation of panel for further improvement. The firm has failed to produce valid certificate within closing date of document submission.
- 11. Dr. Abdul Qadir Junejo, as Independent professional member stated that report could not be considered as Certificate firm M/S Decent Pharma must had submitted cGMP certificate which is mandatory criteria.
- 12. Mr. Muhammad Asif Khan, Accounts Officer, representative of Account General Sindh stated that without provision of mandatory document the Firm could not be considered and procurement committee has rightly dis-qualified the Firm.

- 14. In view of above the Complaint Redressal Committee unanimously decided that:
 - i. The complainant failed to prove his claim of providing a valid cGMP.
- ii. The Complaint was not found to be on merit hence it was decided to be rejected.

Meeting end with to and from vote of Thanks

DR. ABDUL QADIR JUNEJO

Ex-Director General

Independent professional of Relevant field (Member CRC)

MUHAMMAD ASIF KHAN

12/12/22/

Accounts Officers
Representative of Accountant General Sindh

(Member CRC)

AIJAZ AHMED MAHESAR Secretary Livestock & Fisheries (Chairman CRC)

ATTENDANCE SHEET FOR COMPLAINT REDRESSAL COMMITTEE MEETING HELD ON 13TH DECEMBER, 2021 AT 2:00 PM IN THE COMMITTEE ROOM LIVESTOCK & FISHERIES DEPARTMENT.

S.NO	NAME OF OFFICER / OFFICE	DESIGNATION	CONTACT NUMBER / E-MAIL	SIGNATURE
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