GOVERNMENT OF SINDH SPORTS & YOUTH AFFAIRS DEPARTMENT

Karachi, dated the 5th March, 2021



Government of Sindh,

Karachi.

SUBJECT:

MINUTES OF COMPLAINT REDRESSAL COMMITTEE MEETING HELD ON 3RD MARCH. 2021 AT 11.30 AM UNDER THE CHAIRMANSHIP OF SECRETARY SPORTS & YOUTH AFFAIRS DEPARTMENT, GOVERNMENT OF SINDH.

I am directed to refer to the subject cited above and to enclose herewith copy of minutes of Complaint Redressal Committee meeting held on 3rd March, 2021 at 11.30 am under the chairmanship of Secretary Sports & Youth Affairs Department, Government of Sindh for hosting / uploading on PPMS website for information & further necessary action, please.

> (MUHAMMAD SIRAJ-UL ISLAM) SECTION OFFICER (DEV)

ppy for information to:-

1. Mr. Ali Nawaz Talpur, (Retd) Chief (BS-19) P&D Department, Govt. of Sindh, Karachi.

- 2. Mr. Tayyab Ali Ghouri, Accounts Officer, Accountant General Sindh, Karachi.
- 3. PS to Secretary, Sports & Youth Affairs Department, Govt. of Sindh, Karachi.
- 4. M/s Sindh Rural Partners Organization (SRPO), H-15, Block-18, Statelite Town, Mirpurkhas and H-A/14, Sindh Muslim Housing Society, Qasimabad Hyderabad.

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(MUHAMMAD SIRAJ-UL ISLAM) SECTION OFFICER (DEV)

MINUTES OF COMPLAINT REDRESSAL COMMITTEE MEETING HELD ON 3RD FEBRUARY, 2021 AT 11.30 A.M UNDER THE CHAIRMANSHIP OF SECRETARY, SPORTS & YOUTH AFFAIRS DEPARTMENT, GOVERNMENT OF SINDH, KARACHI

The meeting of Complaint Redressal Committee was held on 3rd February, 2021 at 11.30 a.m. under the Chairman CRC / Secretary, Sports & Youth Affairs Department, Government of Sindh, Karachi being Chairman Complaint Redressal Committee.

Following attended the meeting:-

1. Syed Imtiaz Ali Shah Chairman (CRC)
Secretary,
Sports & Youth Affairs Department
Govt. of Sindh, Karachi

2. Mr. Tayyab Ali Ghouri Member (CRC)
Accounts Officer
Accountant General Sindh, Karachi

3. Mr. Ali Nawaz Talpur Member (CRC) (Rtd) Chief (BS-19), P&D Department

IN ATTENDANCE

4. M/s. Sindh Rural Partners Organization Complainant Mr. Farooq Hayat, Program Manager (SRPO)

Meeting started with the name of Almighty Allah. The Chairman, Complaint Redressal Committee welcomed the participants of the meeting and introduced the members of the CRC Committee. The chair asked the complainant to present his case / version before the committee.

The complainant stated that his version is given in his application and the same should be read as it is.

Procuring Agency's Version

The Section Officer (Dev) of Sports & Youth Affairs Department stated before the CRC that NITs of schemes were published in newspapers as well as hoisted on SPPRA Website for following Schemes:-

S#	Name of Scheme	SPPRA ID	Date of Opening
1	ADP No.1880 Youth Health Awareness Program, Sukkur Division	T01748-20-0002	16.02.2021
2	ADP No.1881 Youth Health Awareness Program, Larkana Division	T01748-20-0003	16.02.2021

However, Tenders were opened on the date mentioned above. During the technical evaluation of Bid of M/s. SRPO was been disqualified due to non-submission of mandatory documents i.e. "the bidder or consortium partner must have an experience of providing health services with at-least 1 existing health facility in Province of Sindh", the same was communicated

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to the firm vide this Department letter No. SO(Dev)/S&YAD/2020-21/151 dated 18^{th} February, 2021 through e-mail, WhatsApp and TCS.

The SRPO was not satisfied of his disqualification and requested the Department vide their letter dated Nil received by this Department on 22.2.2021 to re-evaluate the SRPO's Proposal as per set Criteria in the tender documents.

The Procurement Committee again re-evaluated their bid and intimated to the SRPO vide letter No. SO(Dev)/S&YAD/2020-21/168 dated 23.2.2021 through e-mail, WhatsApp and TCS.

The SRPO again requested the Secretary, Sports and Youth Affairs Department / Chairman CRC vide letter dated 25th February, 2021 received on 26th February, 20201 and stated that their complaint be placed before the CRC and SRPO be called before the said committee, so that SRPO can present their case and prove their eligibility for this services.

The version of the complainant and the replies of the Department are given as under in juxtaposition:-

Complainant Version	Replies of the Department	
The bidder or consortium partner must have an experience of providing health services with at-least 1 existing health facility in Province of Sindh	The SRPO submitted only a broacher with the bid documents mentioning all the things as mentioned in the complaint.	
SRPO has a Community Health Centre at 78 Mori, Umerkot Road, Mirpurkhas where MNCH Health Services are provided since 2003 to date.	However, the SRPO did not produce any documentary evidence like Registration Certificate with Sindh Health Care Commission Act-2013 which is essential as per clause 13(1).	

QUESTIONS ASKED BY CRC COMMITTEE, THE REPLIES OF THE COMPLAINANT AND OBSERVATIONS OF THE CRC

C.,	Constitution to		······································
Sr.	Question by the Committee	Reply of Bidder /	Observation of the CRC
No.		Complainant	
1.	The Chairman of the CRC asked the complainant whether the Community Health Center (CHC) which is running by the SRPO are registered under the Sindh Health Care Commission Act-2013 or otherwise or any NTN of the said CHC are available	The complainant told the CRC that the CHC is not registered under the said Act and the Centre is running under a Project Agreement made between the Trust For Voluntary Organizations (TVO) and Sindh Rural Partners Organization in the year 2003. The copy of agreement as well as some pcs were provided by the complainant. However, there is no NTN of the CHC. CHC is using NTN of M/s. SRPO.	The CRC read / checked the photocopy of agreement pics /copy of their presentation which shows that the TVO handed over the building but did not mention that the building was given for Community Health Center (CHC). SRPO could not produce the registration certificate of Health Community Centre from Sindh Health Care Commission or



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registration copy of any other professional body.
Due to non-registration the NTN of the said Community Health Center is also not available.

Besides, following were also taken into consideration:-

l	Question by the Committee	Reply of Bidder /	Observation of the
		Complainant	CRC
3	At-least 2 projects with Government of Sindh not less than PKR 10 million each. The Chairman asked the Complainant to produce documentary evidence of at least 2 projects with Govt. of Sindh not less than PKR 10 million each for which you only produced details, not the required documents like work order / contract / agreement etc. etc. Turnover of Rs.10.00 Million per anum. (Attach Bank statement of last 1 year & Auditted financial account for last 3 years. Both documents are essentials) The chairman asked the complainant that you did not produce the audited statement for the 3 years which is essential.	The Complainant told the CRC that the SRPO is executing projects with Govt. of Sindh for which he produced only one letter of award of consultancy services for an amount of Rs.95.066 million of Provincial Program Coordinator, Sindh Accelerated Action Plan (AAP) (Livestock Section) The complainant told that they attached the Bank Statement as well as 3 years audited report with the Bid.	Production of Documentary evidence like regarding at least 2 projects with Govt. of Sindh not less than PKR 10 million was

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DECISION OF COMPLAINT REDRESSAL COMMITTEE

In the light of above observations, the Complaint Redressal Committee listen the complainant with patient and unanimously decides that as per SPPRA Rule 31, there is no violation of SPPRA Rules 2010 (Amended-2019) in terms of observations raised by the complainant M/s. Sindh Rural Partners Organization (SRPO) and are not justified / correct, hence un-attendable.

(Tayyab Ati Ghori)

Accounts Officer

Accountant General Sindh, Karachi

Member

(Ali Nawaz Talpur) (Rtd) Chief (BS-19)

P&D Department

Member

(Syed Imtiaz Ali Shah) Chairman CRC / Secretary

Sports & Youth Affairs Department Government of Sindh